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| ADDENDUM ONE  QUESTIONS and ANSWERS |

Date: January 14, 2020

To: All Bidders

From:  Dianna Gilliland/Connie Heinrichs, Buyers

RE: Addendum for Request for Proposal 6204 Z1 to be opened on January 29, 2020, at 2:00 P.M. Central Time

#### Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Proposal. The questions and answers are to be considered as part of the Request for Proposal. It is the Bidder’s responsibility to check the State Purchasing Bureau website for all addenda or amendments.

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| Question Number | RFP  Section  Reference | RFP  Page Number | Question | State Response |
| 1. | **F.8.f.v.b** | **33** | **Can you please provide an explanation of the “intensive program” in which enrolled callers are assigned a counselor who completes all subsequent sessions?** **Please provide additional information on what the intensive program covers, who qualifies for the intensive program, and how many participants per year are in the intensive program.** | Refer to Section V.**F.8.f.v.a.**  **Per Section V.B.1, there were more than 3,364 callers to the Quitline in 2019 and approximately 90 - 96% of those callers were tobacco users who would qualify for the intensive program.** |
| 2. | **F.9.a.i.b** | **34** | **Are the topics listed in this section examples of CEU’s that have already been created and need to be hosted by the vendor, or are these CEU topics that will need to be developed by the selected vendor?** | Per Section V.**F.9.a.i.a the contractor is required** to develop CEU materials. |
| 3. | **Attachment 2, Cost Proposal** | **1 of Attachment** | **Can the State please clarify the statement, “All prices listed must be for received/completed interventions and must not include those callers who enroll or agree to a protocol but do not receive it.”** | Refer to Section V.J.1. |
| 4. | **Attachment 2, Cost Proposal** | **1 of Attachment** | **Please expand on what “Continuing Education Credits for Healthcare Provider Training” entails and how this may be different from Healthcare Online Provider Training.** | Healthcare Provider Online Training – Development, Implementation, Maintenance, and Updates is a onetime fee.  Which is a separate cost than providing CEU’s. |
| 5. | **Attachment 2, Cost Proposal** | **1 of Attachment** | **Do the evaluation costs listed include the Outcomes Report as well as the surveys?** | Yes. |
| 6. | **Attachment 2, Cost Proposal** | **2 of Attachment** | **Under NRT – 2 week supply: Does the Combination Therapy listed in this section include a 2 week supply of patches and a 2 week supply of gum/lozenges? If not, please explain what is included.** | Yes. A 2 week supply of combination therapy must be one of these options:   * 2 weeks of patches and 2 weeks of nicotine gum * 2 weeks of patch and 2 weeks of lozenges |
| 7. | **Attachment 2, Cost Proposal** | **2 of Attachment** | **Under NRT 4 week supply: Does the Combination Therapy listed in this section include a 4 week supply of patches and a 4 week supply of gum/lozenges? If not, please explain what is included.** | Yes. A 4 week supply of combination therapy must be one of these options:   * 4 weeks of patches and 4 weeks of nicotine gum * 4 weeks of patch and 4 weeks of lozenges |
| 8. | **Attachment 2, Cost Proposal** | **2 of Attachment** | **Under NRT 6 week supply: Does the Combination Therapy listed in this section include a 4 week supply of patches and a 2 week supply of gum/lozenges? If not, please explain what is included.** | A 6 week supply of combination therapy must be one of these options:   * 6 weeks of patches and 6 weeks of nicotine gum * 6 weeks of patch and 6 weeks of lozenges |
| 9. | **Attachment 2, Cost Proposal** | **2 of Attachment** | **Line item for Web Counseling: Can the State please explain what Web Counseling entails?** | Per section V.K.3., this is an optional service and it is up to the bidder to provide additional information and pricing if services are available for Web Counseling. |
| 10. | **Attachment 2, Cost Proposal** | **2 of Attachment** | **Line item Text Counseling: Can the State please explain what Text Counseling entails?** | Per section V.K.3., this is an optional service and it is up to the bidder to provide additional information and pricing if services available for Text Counseling. |
| 11. | **Attachment 2, Cost Proposal** | **2 of Attachment** | **Is the State open to having pricing added to the Cost Proposal for additional programs and services the Vendor can provide?** | The State is open to having additional programs and services. Bidders should provide additional optional services within the optional services section of their Cost Proposal response, including pricing. |
| 12. | **Attachment 2, Cost Proposal** | **2 of Attachment** | **Can the State please provide the total budget for services and NRT for the initial contract period?** | The budget total amount has not been finalized. The NRT options (combination or singular) and the length (2, 4, or 6 weeks) will be determined at a later date based on budget. Using data from the previous year, it is estimated that the following units will be needed:  Registration Units: 8200 for 24 month period  Counseling Units: 15,730 for 24 month period  NRT – for 6,250 callers in a 24 month period. And the break down based on the previous year is:  Gum – 750 (12%)  Lozenge – 1,300 (21%)  Patch – 4,200 (67%)  Information about previous number of units used:  Registration and Counseling units used from December 2018 – November 2019:  Registration Units: 3840  Counseling Units: 7395  Shipments of NRT sent out from November 2018 – October 2019\*:  NRT – for 2895 callers  Gum – 347 (12%)  Lozenge – 596 (21%)  Patch – 1,952 (67%)  \*During this time, a 2 week supply of NRT was offered the majority of the year, except for 5 weeks when a 4 week supply was offered.  TFN has not offered a supply of combination NRT so estimates are unknown on quantities needed. |

This addendum will become part of the proposal and should be acknowledged with the Request for Proposal.